

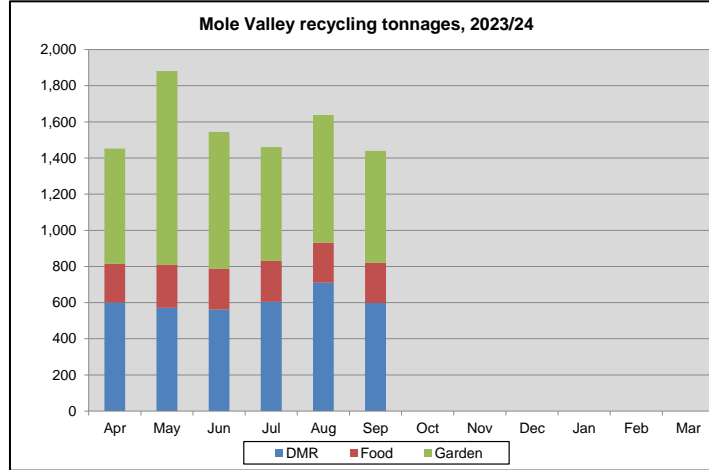
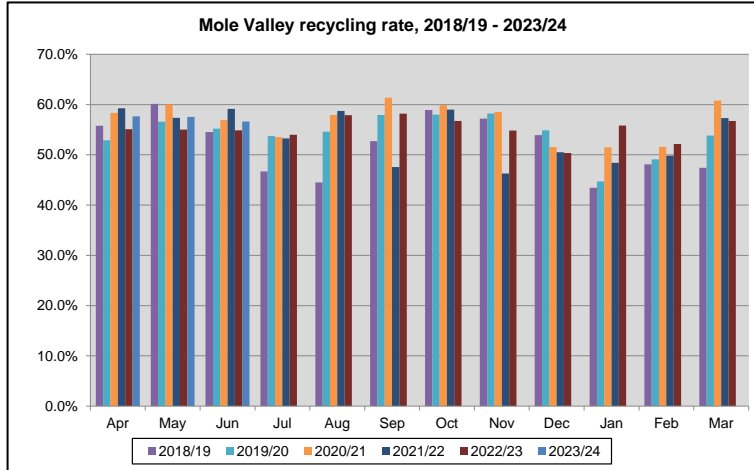
Council **Mole Valley**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

Latest month								Moving Annual Total (rolling 12 months)				
Total tonnages				Average daily tonnages				Mar 2020	Sep 2022	Sep 2023	Change	2020 Change
Mar 2020	Sep 2022	Sep 2023	Change	Mar 2020	Sep 2022	Sep 2023	Change	Mar 2020	Sep 2022	Sep 2023	Change	2020 Change
809	734	653	-11.1%	73	61	59	-3.1%	8,860	8,758	8,153	-6.9%	-8.0%
249	222	223	0.6%	12	10	11	5.4%	2,873	2,876	2,778	-3.4%	-3.3%
518	651	618	-5.1%	25	30	29	-0.6%	7,433	5,365	7,219	34.6%	-2.9%
2	8	0	-100.0%	0	0	0	-100.0%	30	78	79	0.5%	161.6%
6	2	1	-14.9%	0	0	0	-10.1%	98	26	25	-5.0%	-74.4%
1	1	0	-100.0%	0	0	0	-100.0%	7	0	0	N/A	-100.0%
1,585	1,618	1,495	-7.6%	110	101	99	-1.8%	19,301	17,104	18,255	6.7%	-5.4%
1,011	1,007	999	-0.8%	101	101	100	-0.8%	12,487	12,951	12,626	-2.5%	1.1%
191	123	58	-52.4%	9	6	3	-50.2%	2,743	1,722	1,773	2.9%	-35.4%
0	7	0	-100.0%	0	0	0	-100.0%	8	50	28	-43.3%	270.4%
2,787	2,755	2,553	-7.3%	220	208	202	-2.8%	34,538	31,828	32,683	2.7%	-5.4%



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	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
Residual	Residual household waste
	Other waste
	Fly Tipping
Total waste & recycling	

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
601	572	562	604	711	598						
213	238	226	226	221	223						
638	1,072	757	629	706	618						
0	10	10	10	10	0						
1	5	1	1	1	1						
66	49	51	41	46	24						
1,519	1,946	1,607	1,512	1,695	1,465						
864	1,389	1,188	996	910	1,054						
253	48	43	44	53	34						
0	0	0	0	0	0						
2,636	3,383	2,838	2,552	2,658	2,553						

Recycling rate	Current month
	Quarterly
	Last 12 months

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
57.6%	57.5%	56.6%	59.3%	63.8%	57.4%						
		57.3%			60.2%						
		55.8%			56.6%						

Quarterly indicators

Performance against SEP Joint Strategy	2021/22				2022/23				2023/24				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Jun 2022	Jun 2023	Change	2019 Change
Total waste & recycling per person (kg)	108.5	90.3	94.5	85.3	94.8	88.8	96.5	86.7	101.1					365	373	2.2%	
Recycling rate (Defra definition)	58.2%	53.6%	51.9%	52.2%	54.9%	56.7%	54.0%	55.0%	57.2%					53.2%	55.7%	2.6%	

Key Performance Indicators

Performance against Amey contract	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Missed collections per 100,000 collections	80	47	62	73	75	74	89						
Missed assisted collections	0	24	25	32	31	39	38						
Missed collections not rectified	0	3	0	1	9	5	13						
Repeated missed collection	0	2	4	17	28	19	26						
Repeated missed assisted collections	0	2	1	1	3	4	3						
Reported spillage	0	5	0	0	0	0	0						
Reported waste separation failure	0	0	0	0	3	0	0						
Failure to carry out collection (assisted)	0	1	1	3	2	3	0						
Failure to carry out collection (non-assisted)	0	1	3	10	3	4	0						
Missed bulky collection	0	0	0	0	0	0	0						
Street cleaning performance failure not...	0	6	18	8	8	34	0						
Flytipping, flyposting or graffiti non-removal	0	20	12	11	3	25	0						
Customer contact service response times	0												
Garden waste cancellation missed	0												
Litter and Detritus Survey	4%			1.5%		0.7%							
Detritus survey	8%			4.5%		3.0%							

Notes

